



บริษัท ท่าอากาศยานไทย จำกัด (มหาชน)
Airports of Thailand Public Company Limited

August 23, 2024

To Editor of Loyaltylobby.com,

According to article from Loyaltylobby.com, "Bangkok Airport Removes **Fast Track** Immigration On Arrival For First & Business Class Travelers" on August 22, 2024. We, the Suvarnabhumi Airport (BKK), have contacted Immigration Division 2 to confirm the accuracy of this change. The decision was made to alleviate congestion in the fast-track lane areas, which is now reserved for diplomatic passport holders, passengers requiring special assistance (disabled passengers), infants, pregnant passengers, BOI-promoted investors, APEC Business Travel Card (ABTC) holders, Smart Visa, Long Stay, and Thailand Privilege Card holders, as well as monks, **elderly passengers**, and crew members.

First and **business class passengers are encouraged to use passport control Zones 1 and 3** upon arrival, which have priority lanes offered by Immigration Division 2 to make traveling more convenient.

This information is provided for your consideration, and we kindly request that you inform the public of this update.

Sincerely,

Special Affairs and Community Relations Department

Suvarnabhumi Airport